



Success Stories



Virtual Drive: Document Manager

Search, process and analysis of high-volume data in real time with the Mototech Group Big Data platform.

The Requirement

- Searches the content of client's documents.
- Improvement of user experience, reducing the time spent searching their scans.
- High availability of the solution.

Why Virtual Drive?

- Virtual Drive was implemented in order to offer a high added value service to clients.

Achieved Results

- Virtual Drive centralizes, contains and offers indexation and search services to each application of its clients.
- The clients execute searches on metadata and/or the content of scanned documents.
- The clients define their own types of documents, metadata and filters.



The Business

The Province of Buenos Aires, largest in population and is primary from the economic point of view of Argentina. It has approximately 18 million inhabitants in 118,000 km². The security ministry administers and manages a force of approximately 150,000. This is the largest police force in Argentina.

The Problem

The problem to be solved was to make the force more efficient by making it possible for its personnel to deal more effectively with the prevention of crimes, causing a significant number of personnel to move from administrative tasks to preventive and preventive research tasks. For this the main requirement they needed the ability to manage complaints by an efficient means that could be received directly by the Justice, thus avoiding bureaucratic tasks that generated a loss of efficiencies of the personnel.

The Solution

Mototech developed the "on line" complaint application, allowing both public or anonymous direct reporting. The public complaints go directly to the Ministry of Justice, where a Prosecutor takes each case and after a meeting with the complainant, directly enters the judicial process, thus fulfilling the platform with the entire process of management and monitoring in the Justice. If the report is anonymous, the anonymity of the complainant is guaranteed, and the process is initiated and managed in the corresponding area, be it internal affairs, drug trafficking or the corresponding crime.

Benefits

The complaint process was made more efficient, there has been an increase in accusations of 50% and administrative tasks have been released to a large number of personnel who have been reassigned to preventive tasks throughout the provincial territory. This has been a tremendous success and the Ministry of Security has publicly stated how impressed they have been with our solution.