mototech
GROUP

Study Cases

Virtual Drive: Document Manager

Search, process and analysis
of high-volume data in real time with the
Mototech Group Big Data platform.

The Requirement

- Searches the content of client's documents.
- Improvement of user experience, reducing the time spent searching their scans.
- High availability of the solution.

Why Virtual Drive?

- Virtual Drive was implemented in order to offer a high added value service to clients.

Achieved Results

- Virtual Drive centralizes, contains and offers indexation and search services to each application of its clients.
- The clients execute searches on metadata and/or the content of scanned documents.
- The clients define their own types of documents, metadata and filters.

The Business

Tanner is a financial institution dedicated to the creation of value through investments, with the aim of always delivering the best and most efficient service to its customers, through innovative, specialized products and services at competitive prices.

With more than 90 years in the financial market, they have extensive experience and a team of professionals focused on excellence. Its purpose is to adequately cover their needs and expectations, ensuring the creation of value for employees, shareholders, suppliers and society in general.

The Problem

The growth of Tanner's investment sources had a higher than expected increase, which caused complications in the management of the information generated. The standards of quality in the relationship with customers is one of the pillars on which the company works and has achieved its success so the solution of internal order in administrative matters was a big problem to solve as soon as possible.

The Solution

Implementing the Big Data platform of Mototech Group allows the management of all this information. The order, search, extraction and reading of documents in real time would make this a fundamental tool for finding options and efficient response to customers.

Planned Benefits

In order to continue achieving the objectives that led Tanner to become what it is today, a tool that allows the management of information and customers as if the company was just starting. Managing the information of a company that has tripled its clients in the last 5 years is what was sought when implementing Mototech Group's Big Data solution.

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